



epcor[®]

Electronic Payments Core of Knowledge

PAYMENTS EXPERTISE
THROUGH EDUCATION,
ADVICE AND MEMBER REPRESENTATION



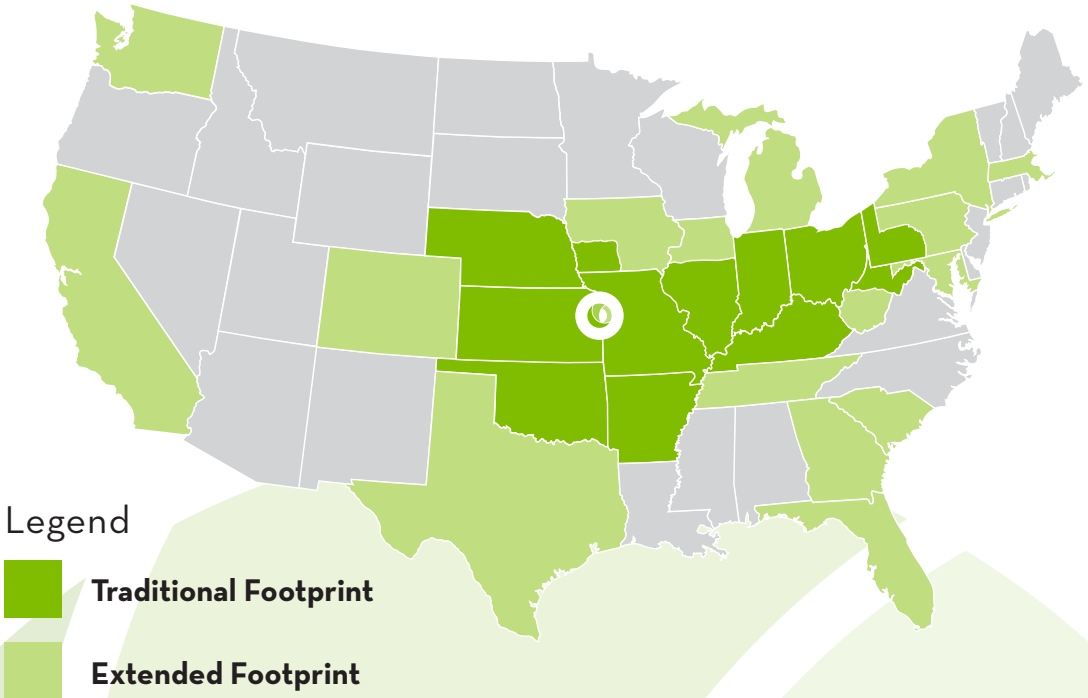
About EPCOR



Hi, I'm EPCOR's Mascot Hoot-E! Our not-for-profit payments association assists more than 1,700 banks, credit unions, thrifts and affiliated organizations in maintaining compliance, reducing risk and enhancing the overall operational efficiency of the payment systems.

JOIN TODAY TO PROVIDE EVERYONE AT YOUR ORGANIZATION ACCESS TO:

- **MEMBER SUPPORT** - Phone, Email & Online Chat
- **PAYMENTS EDUCATION** - In-Person, Virtual & On-Demand
- **PAYMENTS EXPERTISE** - AAPs, AFPPs, APRPs, NCPs & CPAs
- **AUDIT AND ADVISORY SERVICES** - Wire, RDC, RTP®, FedNow®, Instant Payments, ACH, Third-Party Senders
- **TOOLS & RESOURCES** - Forms, Guides, Toolkits, Shareable Videos & More



Membership Benefits at a Glance



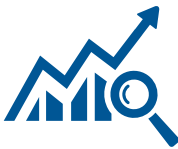
DIRECT LINE TO EXPERTS

Via our toll-free helpline, website chat feature or members-only email



PAYMENTS EDUCATION

Online training, in-person seminars, conferences, forums and resources for all levels of expertise



AUDITS & RISK ASSESSMENTS

Facilitated by highly qualified and certified auditors



ADVISORY SERVICES

Expert guidance customized to meet the unique needs of your organization



TIMELY NEWS BRIEFS

Stay in-the-know on industry developments and regulatory requirements through newsletters, informational videos, free webinars and more



NETWORKING

Network with peers via our private online community, during live webinars and at in-person events



INDUSTRY REPRESENTATION

Your voice on industry boards, councils, committees, associations and work groups



GET INVOLVED

Participate in a committee, nominate your organization for an award, attend networking events and more

Our experts are well-versed in payments rules and regulations. Becoming an EPCOR member is like adding a virtual department of payments experts to your staff.



Payments Education

EPCOR Payments Conferences

Our premier learning event is available virtually or in-person, and brings together payments industry decision-makers and thought-leaders. Featuring multiple tracks of engaging sessions, nationally known speakers and plenty of networking opportunities.

EPCOR Payments University

Casual, workshop-style training for all learning levels. Attendees receive a comprehensive payments education while enjoying a destination location or attending virtually.

Payment Systems Update

This one-day seminar is a member favorite. Let us guide you in-person or virtually through important payment systems rule and regulatory changes impacting your organization in the year ahead.

Education Bundles

Featuring a mix of webinars, on-demand courses and publications, our bundles offer in-depth insights into critical payments topics. Find everything you need to deepen your expertise and navigate payments challenges impacting your organization.

Hot-Topic Seminars

These deep-dive seminars feature timely education on the latest challenges impacting payments professionals addressing topics such as audit, compliance, fraud and payments innovation.

Online Training

Stay up to date on payments industry changes and challenges from the comfort of your office, on your own time, with a vast selection of on-demand and live webinar training.



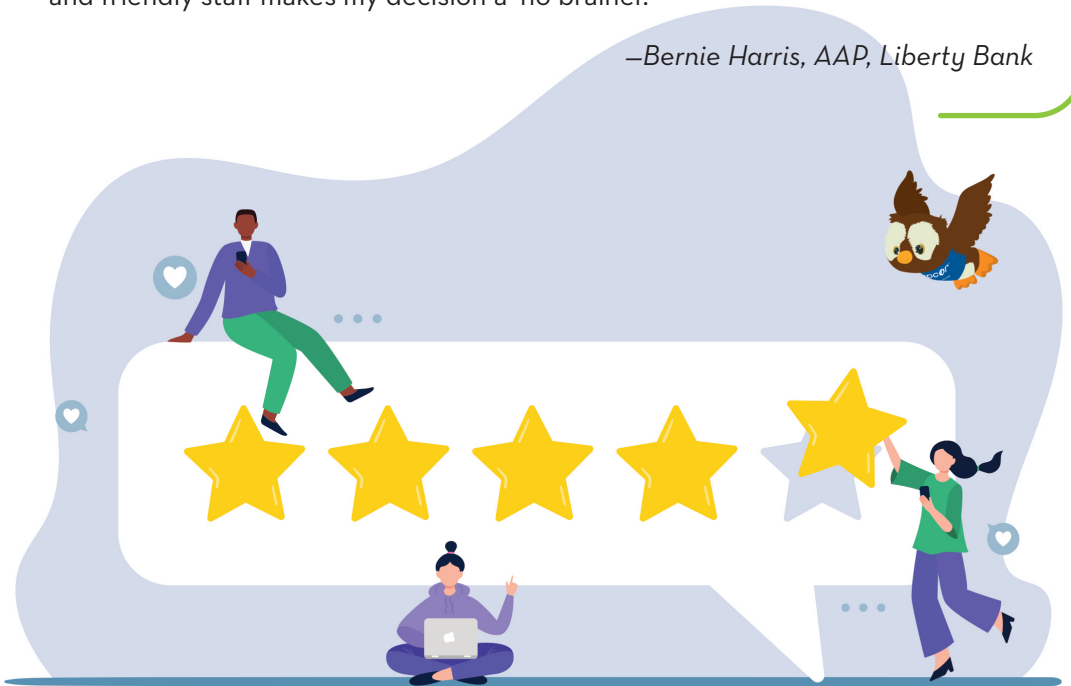
Audit and Advisory Services

Whether it's your annually-required ACH audit, a new service you are considering rolling out or some internal policies that need a tune-up, we are happy to assist with almost any payments challenge.

- Audit Services for Financial Institutions and Third-Party Senders
- Risk Assessment Services for Financial Institutions and Third-Party Senders
- Instant Payments Support Services
- Origination Support Services
- ACH Policy and Procedure Review
- Treasury Services Agreements Review
- Operational Efficiency Review
- Payments Strategy
- ACH Contingency Planning
- Rules Mapping
- And Almost Any Other Payments-Related Project Customized to the Needs of Your Organization!

“EPCOR is the only name that comes to mind when it’s time to schedule our annual ACH Risk Assessment and ACH Audit. Not only is EPCOR my educational resource, they are also my compliance resource. The professional, knowledgeable and friendly staff makes my decision a ‘no brainer.’”

–Bernie Harris, AAP, Liberty Bank



Remote audit and advisory services are also available.

Certain restrictions apply.

Professional Development

As a licensed provider of payments education, EPCOR offers essential training courses, resources, study materials and tools to help your staff prepare for and maintain payments certifications.



Our accredited staff of payments professionals including AAPs, AFPPs, APRPs, CPAs, CRCM, NCPs and risk/fraud experts are available to answer your payments questions via our toll-free helpline, website chat or email.



Collaborate

Knowledge Community

Share ideas and resources with your peers in our members-only online networking community—the Knowledge Community.

Networking Events

Meet face-to-face with leading industry experts and your peers.

Industry Representation

We represent our members on a variety of boards, work groups, committees and councils through Nacha, ECCHO, The Clearing House, the U.S. Faster Payments Council, the Federal Reserve Banks, the Center for Payments and others.

Committees

Network and help ensure we meet the needs of our members by serving as a sounding board on how current payments issues are impacting you.

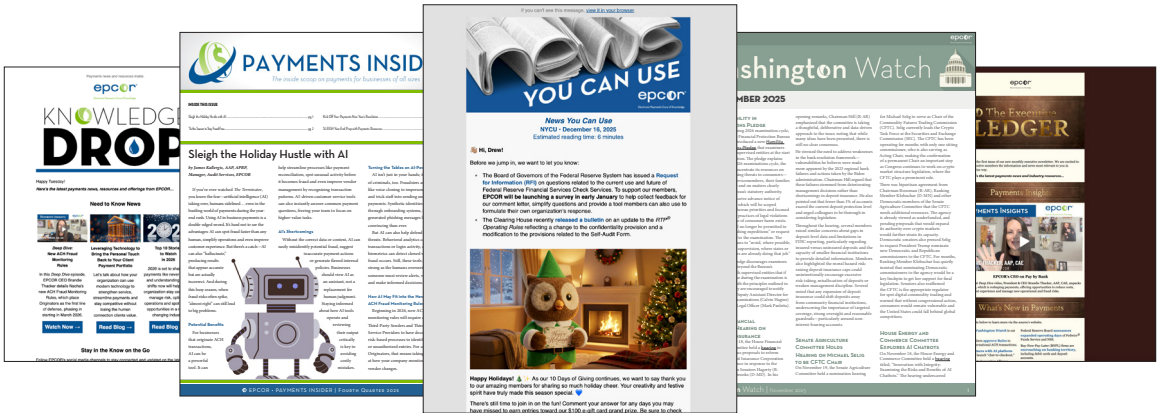


EPCOR membership connects you with peers and industry experts.

Information

Newsletters

Receive timely updates on issues impacting the payments industry, including important rule and regulatory changes through our newsletters.



Bite-Sized Educational Videos

Enjoy and share forward our award-winning *Did You Know* video series, as well as our *Deep Dives*, featuring EPCOR President & CEO, Brandie Thacker, and *Payments Snapshot* videos.



Information for Your Clients

We offer various opportunities specifically designed to help keep your clients up to date on rule and regulatory considerations from a company's perspective, including resource pages and white-labeled communications toolkits.

Follow Us on Social Media

We're very active on our social media channels and regularly share news, resources, articles and so much more. Follow us to stay in the know on all things payments.



@EPCOROnline



@epcorpymnts



@epcorofficial



@epcorpymnts

For a full listing of available EPCOR membership benefits visit epcor.org.



Not an EPCOR Member?

Join today and experience our commitment to providing reliable, timely and accurate payments and risk management education, information, support and national industry representation.

For more information, visit epcor.org/join or contact Member Support at 800.500.0100.



"EPCOR is my go-to resource for all things payments—tools, publications, industry updates, education and most importantly, answers to all those odd situations we encounter!"

—Sarah McKenzie, NCP, First Merchants Bank, Muncie, Indiana

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